

Home Health Quality Reporting Program Provider Training

Home Health QRP Case Study

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Case Study Instructions

Please work in groups at your table to code select OASIS-C2 items for Mr. W's SOC/ROC and Discharge Assessments.

SOC/ROC Assessment: Select OASIS-C2 Items

- **M1028.** Active Diagnoses
- **M1060.** Height & Weight
- **M1311.** Current Number of Unhealed Pressure Ulcers at Each Stage
- **M1620.** Bowel Incontinence
- **GG0170C.** Lying to Sitting on Side of Bed
- **M2001.** Drug Regimen Review
- **M2003.** Medication Follow-up

Discharge Assessment: Select OASIS-C2 Items

- **M1311.** Current Number of Unhealed Pressure Ulcers at Each Stage
- **M1313.** Worsening in Pressure Ulcer Status Since SOC/ROC
- **M1620.** Bowel Incontinence
- **M2005.** Medication Intervention

Case Study Instructions

- Use the following documents in your folder:
 - Home Health QRP Training Case Study.
 - OASIS-C2 Case Study Coding Sheet.
- We will debrief in 25–30 minutes.
- **Reminder:** The terms “**Code**” or “**Coding**” used during this activity refer to responding or scoring the OASIS assessment items.

Meet Mr. W

- 66 years old.
- Lives independently with his wife.
- Emergently treated at local acute care hospital following a fall.
- Was discharged from acute care with the following diagnoses:
 - Epidural abscess.
 - *MSSA* bacteremia.
 - Hepatic encephalopathy.
 - Alcohol withdrawal.
 - Hypertension.
 - Lower extremity weakness.
 - Neuropathy.



Meet Mr. W

The Home Care Agency received a referral for nursing, physical and occupational therapies, and home health aide services for Mr. W, who is returning home following a 4-week acute care hospital stay.



SOC/ROC Assessment

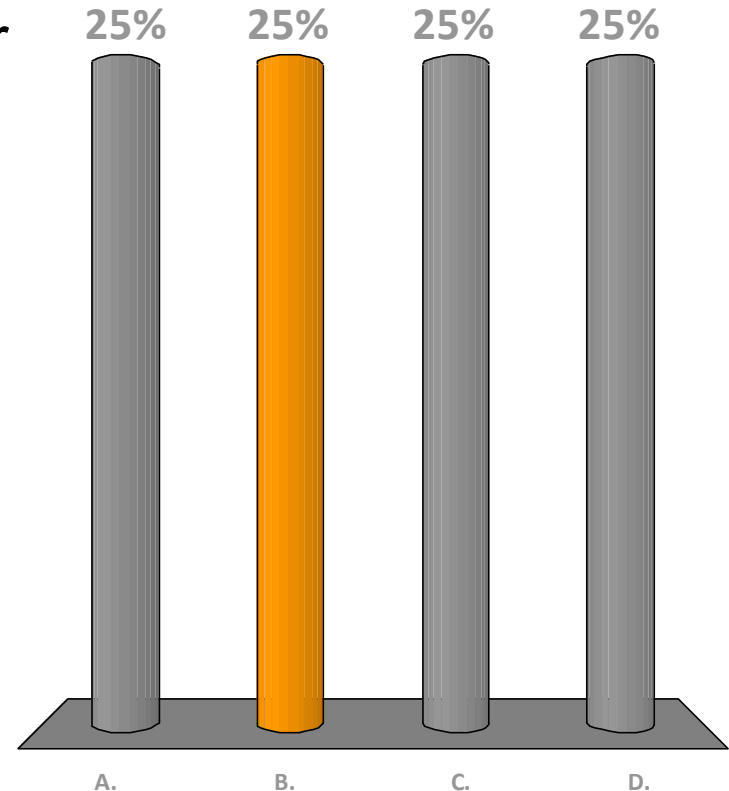
For Select OASIS-C2 Items

SOC/ROC Assessment: Select OASIS-C2 Items

- **M1028.** Active Diagnoses
- **M1060.** Height & Weight
- **M1311.** Current Number of Unhealed Pressure Ulcers at Each Stage
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How would you respond to M1028. Active Diagnoses?

- A. Check **1** – Peripheral Vascular Disease (PVD) or Peripheral Arterial Disease (PAD).
- ✓ B. Check **2** – Diabetes Mellitus (DM).
- C. Check both **1** – Peripheral Vascular Disease (PVD) or Peripheral Arterial Disease (PAD) and **2** – Diabetes Mellitus (DM).
- D. Enter a **dash (-)**.



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M1028. Active Diagnoses

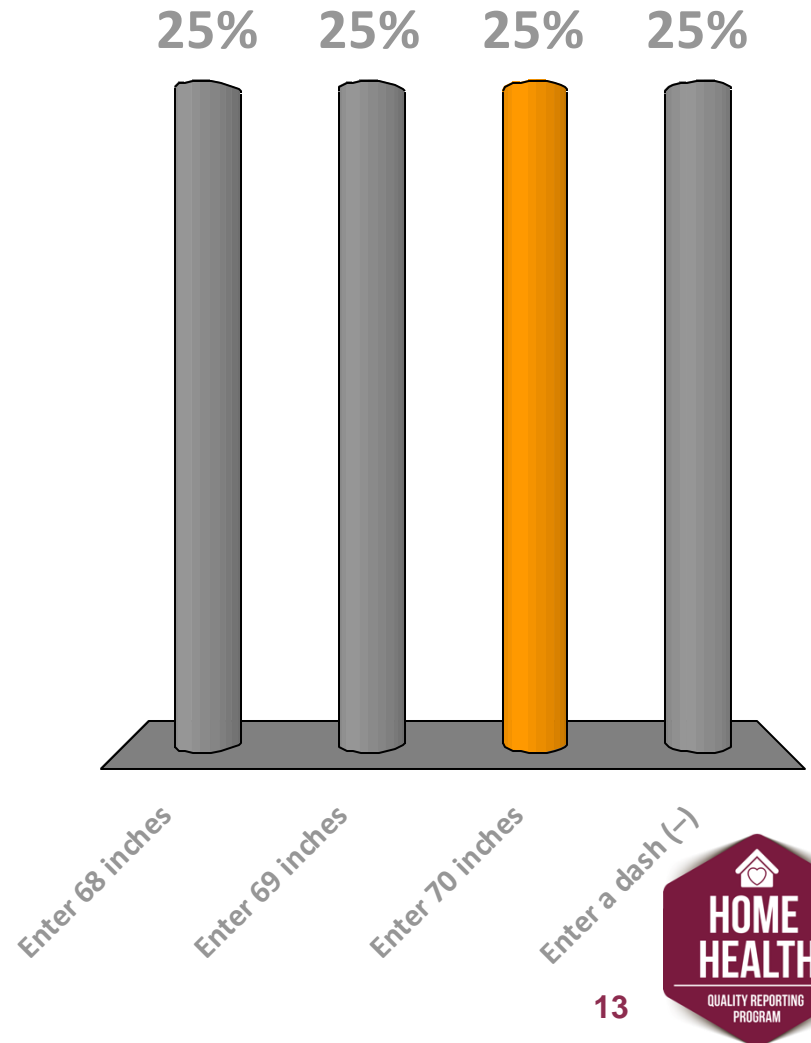
- **Response: 2** – Diabetes Mellitus (DM) would be checked.
- **Rationale:** This is an active diagnosis, as noted on the hospital discharge summary and confirmed by the physician, and there is ongoing medication and dietary management.

SOC/ROC Assessment: Select OASIS-C2 Items

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How would you respond to M1060a. Height?

- A. Enter **68** inches.
- B. Enter **69** inches.
- ✓ C. Enter **70** inches.
- D. Enter a **dash (-)**.



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How would you respond to M1060b. Weight?

- A. Enter a **dash (-)**.
- B. Enter **219** pounds.
- ✓ C. Enter **220** pounds.
- D. Enter **221** pounds.



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M1060: Height & Weight

Response:

- M1060a. Height: 70 inches.
- M1060b. Weight: 220 pounds.

Rationale: The patient's height was measured to the nearest whole inch. Mathematical rounding was used for documenting both the height and weight.

SOC/ROC Assessment: Select OASIS-C2 Items

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M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

Response:

A1. Stage 2:

B1. Stage 3:

C1. Stage 4:

D1. Unstageable: Non-removable dressing:

E1. Unstageable: Slough and/or eschar:

F1. Unstageable: Deep tissue injury:

A2, B2, C2, D2, E2, and F2 are omitted on SOC/ROC.

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

Response:

A1. Stage 2: **Code as 1**

B1. Stage 3:

C1. Stage 4:

D1. Unstageable: Non-removable dressing:

E1. Unstageable: Slough and/or eschar:

F1. Unstageable: Deep tissue injury:

A2, B2, C2, D2, E2, and F2 are omitted on SOC/ROC.

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

Response:

A1. Stage 2: **Code as 1**

B1. Stage 3: **Code as 0**

C1. Stage 4:

D1. Unstageable: Non-removable dressing:

E1. Unstageable: Slough and/or eschar:

F1. Unstageable: Deep tissue injury:

A2, B2, C2, D2, E2, and F2 are omitted on SOC/ROC.

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

Response:

A1. Stage 2: **Code as 1**

B1. Stage 3: **Code as 0**

C1. Stage 4: **Code as 0**

D1. Unstageable: Non-removable dressing:

E1. Unstageable: Slough and/or eschar:

F1. Unstageable: Deep tissue injury:

A2, B2, C2, D2, E2, and F2 are omitted on SOC/ROC.

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

Response:

A1. Stage 2: **Code as 1**

B1. Stage 3: **Code as 0**

C1. Stage 4: **Code as 0**

D1. Unstageable: Non-removable dressing: **Code as 0**

E1. Unstageable: Slough and/or eschar:

F1. Unstageable: Deep tissue injury:

A2, B2, C2, D2, E2, and F2 are omitted on SOC/ROC.

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

Response:

A1. Stage 2: **Code as 1**

B1. Stage 3: **Code as 0**

C1. Stage 4: **Code as 0**

D1. Unstageable: Non-removable dressing: **Code as 0**

E1. Unstageable: Slough and/or eschar: **Code as 0**

F1. Unstageable: Deep tissue injury:

A2, B2, C2, D2, E2, and F2 are omitted on SOC/ROC.

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

Response:

A1. Stage 2: **Code as 1**

B1. Stage 3: **Code as 0**

C1. Stage 4: **Code as 0**

D1. Unstageable: Non-removable dressing: **Code as 0**

E1. Unstageable: Slough and/or eschar: **Code as 0**

F1. Unstageable: Deep tissue injury: **Code as 0**

A2, B2, C2, D2, E2, and F2 are omitted on SOC/ROC.

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

Rationale:

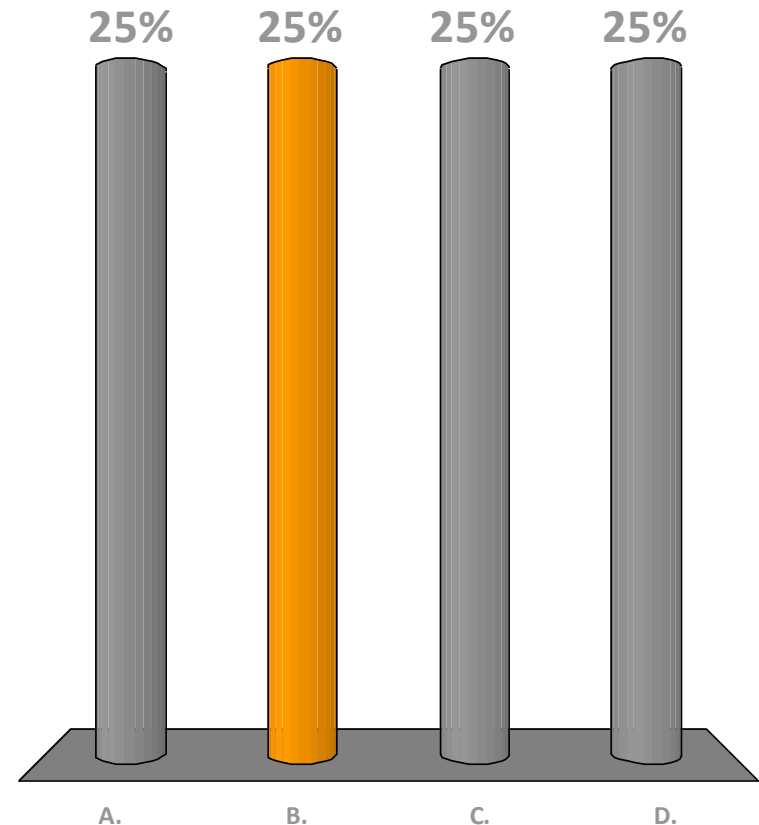
- The admission skin assessment completed by the nurse revealed that Mr. W had a 2 cm × 1 cm × 0.1 mm reddened area over his coccyx, with a 0.5 cm serum-filled blister in the center of the reddened area.
- This was assessed as a Stage 2 pressure ulcer.

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How would you respond to M1620. Bowel Incontinence?

- A. Enter Response 1, Less than once weekly.
- ✓ B. Enter Response 2, One to three times weekly.
- C. Enter Response 3, Four to six times weekly.
- D. Enter Response 4, On a daily basis.



M1620. Bowel Incontinence

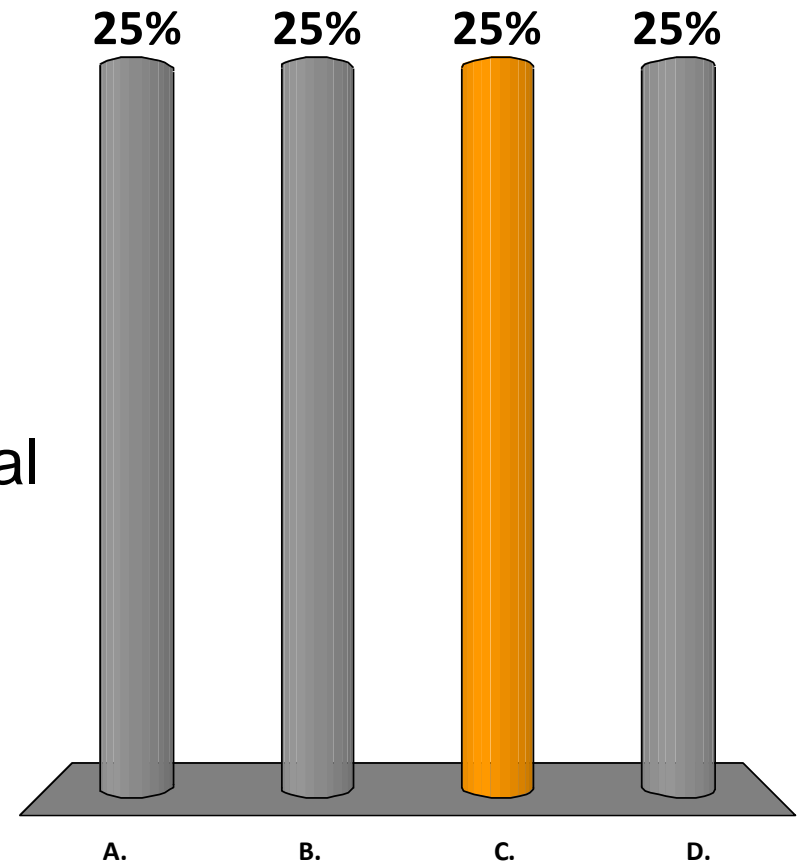
- **Response: 2,** One to three times weekly.
- **Rationale:** Due to recent hospitalization and medical problems, Mr. W is deconditioned and has difficulty reaching the bathroom in time. These incontinent episodes have occurred two times over the last week.

SOC/ROC Assessment: Select OASIS-C2 Items

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How would you code GG0170C1: SOC/ROC Performance?

- A. Code **04**, Supervision or touching assistance.
- B. Code **03**, Partial/moderate assistance.
- ✓ C. Code **02**, Substantial/maximal assistance.
- D. Code **01**, Dependent.



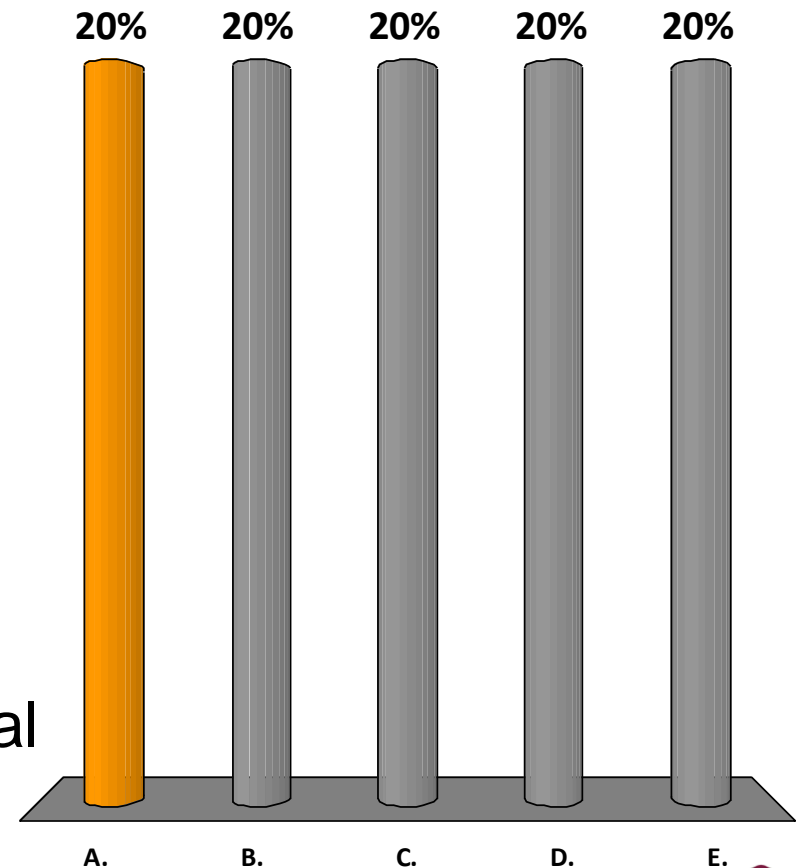
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GG0170C1 SOC/ROC Performance: Lying to Sitting on Side of Bed

- **Response: 02**, Substantial/maximal assistance.
- **Rationale:**
 - The helper, Mr. W's wife, performs more than half of the effort required to complete the activity of lying to sitting on the side of the bed.
 - She supports his trunk and lifts his legs over the edge of the bed to assist him to the sitting position.

How would you code GG0170C2: Discharge Goal?

- ✓ A. Code **06**, Independent.
- B. Code **05**, Setup or clean-up Assistance.
- C. Code **04**, Supervision or touching assistance.
- D. Code **03**, Partial/moderate assistance.
- E. Code **02**, Substantial/maximal assistance.



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GG0170C2 Discharge Goal: Lying to Sitting on Side of Bed

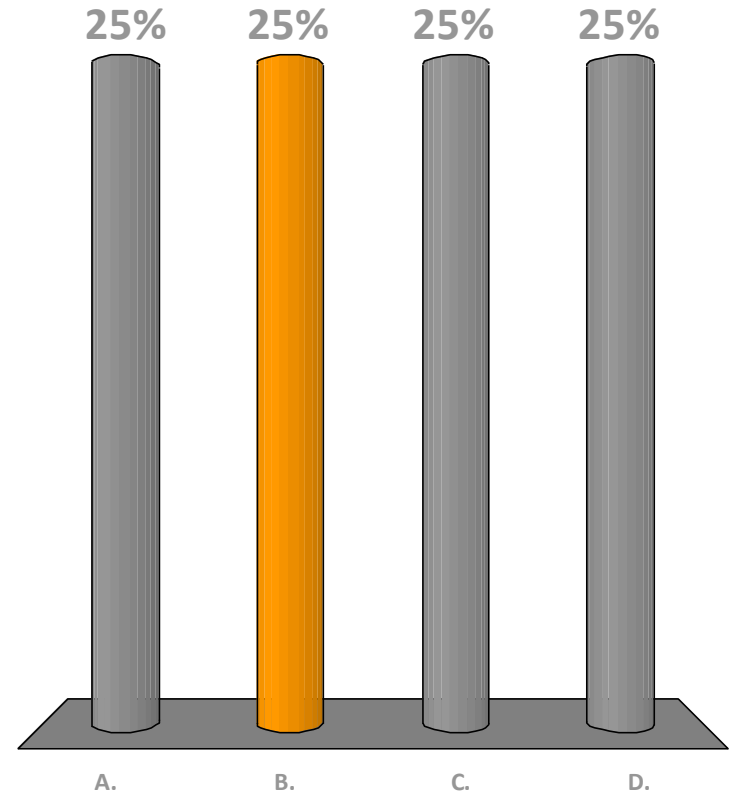
- **Response: 06**, Independent.
- **Rationale:** The nurse expects Mr. W to perform the activity of lying to sitting on the side of the bed independently by discharge.

SOC/ROC Assessment: Select OASIS-C2 Items

- **M1028.** Active Diagnoses
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- **M2001.** Drug Regimen Review
- **M2003.** Medication Follow-up

How would you respond to M2001. Drug Regimen Review?

- A. Enter Response **0**, No – No issues found during review.
- ✓ B. Enter Response **1**, Yes – Issues found during review.
- C. Enter Response **9**, NA – Patient is not taking any medications.
- D. Enter a **dash (-)**.



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M2001. Drug Regimen Review

Did a complete drug regimen review identify potential clinically significant medication issues?

- **Response: 1, Yes** – Issues found during review.
- **Rationale:**
 - Mr. W's list of medications from the acute care discharge instructions did not match the medications that the patient showed the clinician.
 - Metoprolol was in the home, but not on the discharge orders, and the patient stated that he took the medication twice a day. The assessing clinician considered this a potential clinically significant medication issue.

SOC/ROC Assessment: Select OASIS-C2 Items

- **M1028.** Active Diagnoses
- **M1060.** Height & Weight
- **M1311.** Current Number of Unhealed Pressure Ulcers at Each Stage
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- **M2003.** Medication Follow-up

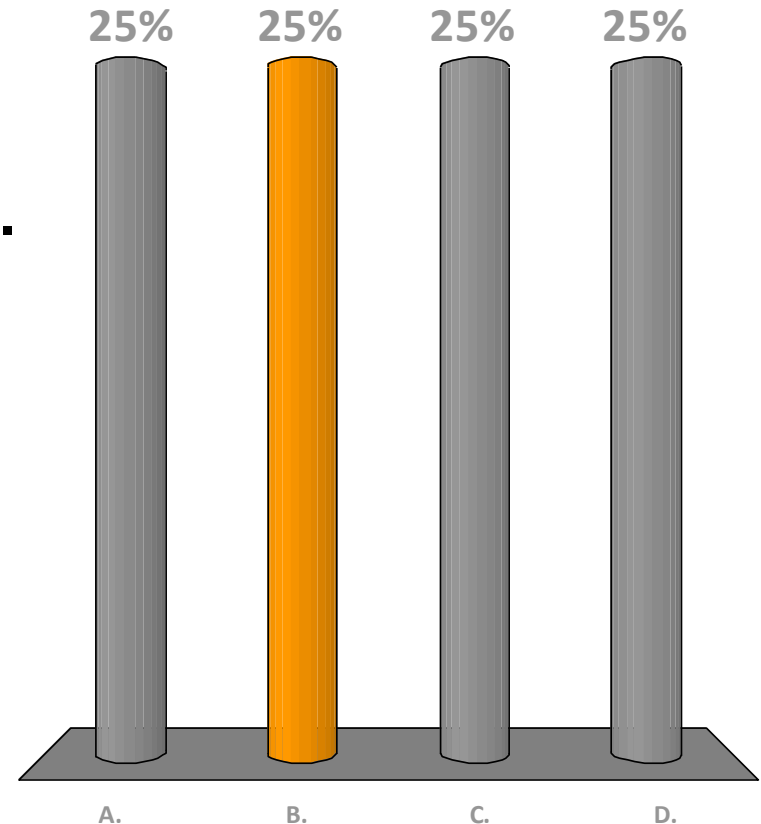
How would you respond to M2003. Medication Follow-up?

A. Enter Response **0**, No.

✓ B. Enter Response **1**, Yes.

C. Enter a **dash (-)**.

D. M2003 would be
skipped.



M2003. Medication Follow-up

Did the agency contact a physician (or physician-designee) by midnight of the next calendar day and complete prescribed/recommended actions in response to the identified potential clinically significant medication issues?

- **Response: 1, Yes.**
- **Rationale:**
 - The nurse telephoned the physician to discuss and resolve the identified medication issues on the same day they were identified. The physician followed-up via fax within 1 calendar day.
 - The nurse initiated these orders the same day she received the fax. The order for Metoprolol was resumed and the need for Metformin was confirmed and continued.

Discharge Assessment

For Select OASIS-C2 Items

Discharge Assessment: Select OASIS-C2 Items

- **M1311.** Current Number of Unhealed Pressure Ulcers at Each Stage
- **M1313.** Worsening in Pressure Ulcer Status Since SOC/ROC
- **M1620.** Bowel Incontinence
- **M2005.** Medication Intervention

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

A1. Stage 2:

A2. Number of these Stage 2 pressure ulcers that were present at most recent SOC/ROC:

B1. Stage 3:

B2. Number of these Stage 3 pressure ulcers that were present at most recent SOC/ROC:

C1. Stage 4:

C2. Number of these Stage 4 pressure ulcers that were present at most recent SOC/ROC:

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

A1. Stage 2: **Code as 0**

A2. Number of these Stage 2 pressure ulcers that were present at most recent SOC/ROC: **Skip**

B1. Stage 3:

B2. Number of these Stage 3 pressure ulcers that were present at most recent SOC/ROC:

C1. Stage 4:

C2. Number of these Stage 4 pressure ulcers that were present at most recent SOC/ROC:

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

A1. Stage 2: **Code as 0**

A2. Number of these Stage 2 pressure ulcers that were present at most recent SOC/ROC: **Skip**

B1. Stage 3: **Code as 0**

B2. Number of these Stage 3 pressure ulcers that were present at most recent SOC/ROC: **Skip**

C1. Stage 4:

C2. Number of these Stage 4 pressure ulcers that were present at most recent SOC/ROC:

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

A1. Stage 2: **Code as 0**

A2. Number of these Stage 2 pressure ulcers that were present at most recent SOC/ROC: **Skip**

B1. Stage 3: **Code as 0**

B2. Number of these Stage 3 pressure ulcers that were present at most recent SOC/ROC: **Skip**

C1. Stage 4: **Code as 0**

C2. Number of these Stage 4 pressure ulcers that were present at most recent SOC/ROC: **Skip**

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

D1. Unstageable: Non-removable dressing:

D2. Number of unstageable pressure ulcers that were present at most recent SOC/ROC:

E1. Unstageable: Slough and/or eschar:

E2. Number of unstageable pressure ulcers that were present at most recent SOC/ROC:

F1. Unstageable: Deep tissue injury:

F2. Number of unstageable pressure ulcers that were present at most recent SOC/ROC:

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

D1. Unstageable: Non-removable dressing: **Code as 0**

D2. Number of unstageable pressure ulcers that were present at most recent SOC/ROC: **Skip**

E1. Unstageable: Slough and/or eschar:

E2. Number of unstageable pressure ulcers that were present at most recent SOC/ROC:

F1. Unstageable: Deep tissue injury:

F2. Number of unstageable pressure ulcers that were present at most recent SOC/ROC:

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

D1. Unstageable: Non-removable dressing: **Code as 0**

D2. Number of unstageable pressure ulcers that were present at most recent SOC/ROC: **Skip**

E1. Unstageable: Slough and/or eschar: **Code as 1**

E2. Number of unstageable pressure ulcers that were present at most recent SOC/ROC: **Code as 0**

F1. Unstageable: Deep tissue injury:

F2. Number of unstageable pressure ulcers that were present at most recent SOC/ROC:

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

- D1. Unstageable: Non-removable dressing: **Code as 0**
- D2. Number of unstageable pressure ulcers that were present at most recent SOC/ROC: **Skip**

- E1. Unstageable: Slough and/or eschar: **Code as 1**
- E2. Number of unstageable pressure ulcers that were present at most recent SOC/ROC: **Code as 0**

- F1. Unstageable: Deep tissue injury: **Code as 0**
- F2. Number of unstageable pressure ulcers that were present at most recent SOC/ROC: **Skip**

M1311. Current Number of Unhealed Pressure Ulcers at Each Stage

Rationale:

- Upon discharge, the pressure ulcer on the coccyx was unstageable due to coverage of the wound bed by slough. This was not present at SOC/ROC.

Discharge Assessment: Select OASIS-C2 Items

- **M1311.** Current Number of Unhealed Pressure Ulcers at Each Stage
- **M1313.** Worsening in Pressure Ulcer Status Since SOC/ROC
- **M1620.** Bowel Incontinence
- **M2005.** Medication Intervention

M1313. Worsening in Pressure Ulcer Status Since SOC/ROC

- a. Stage 2:
- b. Stage 3:
- c. Stage 4:
- d. Unstageable Non-Removable Dressing:
- e. Unstageable Slough and/or Eschar:
- f. Unstageable Deep Tissue Injury:

M1313. Worsening in Pressure Ulcer Status Since SOC/ROC

- a. Stage 2: **Code as 0**
- b. Stage 3:
- c. Stage 4:
- d. Unstageable Non-Removable Dressing:
- e. Unstageable Slough and/or Eschar:
- f. Unstageable Deep Tissue Injury:

M1313. Worsening in Pressure Ulcer Status Since SOC/ROC

- a. Stage 2: **Code as 0**
- b. Stage 3: **Code as 0**
- c. Stage 4:
- d. Unstageable Non-Removable Dressing:
- e. Unstageable Slough and/or Eschar:
- f. Unstageable Deep Tissue Injury:

M1313. Worsening in Pressure Ulcer Status Since SOC/ROC

- a. Stage 2: **Code as 0**
- b. Stage 3: **Code as 0**
- c. Stage 4: **Code as 0**
- d. Unstageable Non-Removable Dressing:
- e. Unstageable Slough and/or Eschar:
- f. Unstageable Deep Tissue Injury:

M1313. Worsening in Pressure Ulcer Status Since SOC/ROC

- a. Stage 2: **Code as 0**
- b. Stage 3: **Code as 0**
- c. Stage 4: **Code as 0**
- d. Unstageable Non-Removable Dressing: **Code as 0**
- e. Unstageable Slough and/or Eschar:
- f. Unstageable Deep Tissue Injury:

M1313. Worsening in Pressure Ulcer Status Since SOC/ROC

- a. Stage 2: **Code as 0**
- b. Stage 3: **Code as 0**
- c. Stage 4: **Code as 0**
- d. Unstageable Non-Removable Dressing: **Code as 0**
- e. Unstageable Slough and/or Eschar: **Code as 1**
- f. Unstageable Deep Tissue Injury:

M1313. Worsening in Pressure Ulcer Status Since SOC/ROC

- a. Stage 2: **Code as 0**
- b. Stage 3: **Code as 0**
- c. Stage 4: **Code as 0**
- d. Unstageable Non-Removable Dressing: **Code as 0**
- e. Unstageable Slough and/or Eschar: **Code as 1**
- f. Unstageable Deep Tissue Injury: **Code as 0**

M1313. Worsening in Pressure Ulcer Status Since SOC/ROC

Rationale:

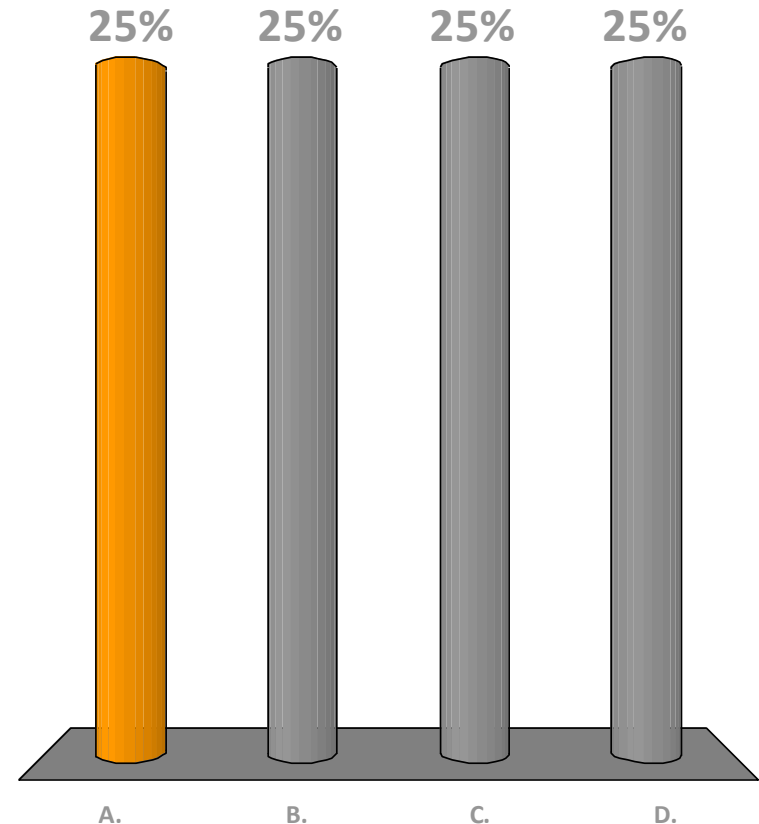
- Upon discharge, the patient was assessed to have an unstageable pressure ulcer due to slough that was new or worsened since the SOC/ROC.
- The patient had a Stage 2 at SOC/ROC, and the wound deteriorated to unstageable at discharge.

Discharge Assessment: Select OASIS-C2 Items

- **M1311.** Current Number of Unhealed Pressure Ulcers at Each Stage
- **M1313.** Worsening in Pressure Ulcer Status Since SOC/ROC
- **M1620.** Bowel Incontinence
- **M2005.** Medication Intervention

How would you respond to M1620. Bowel Incontinence?

- ✓ A. Enter Response **0**, Very rarely or never.
- B. Enter Response **1**, Less than once weekly.
- C. Enter Response **2**, One to three times weekly.
- D. Enter **NA**.



M1620. Bowel Incontinence

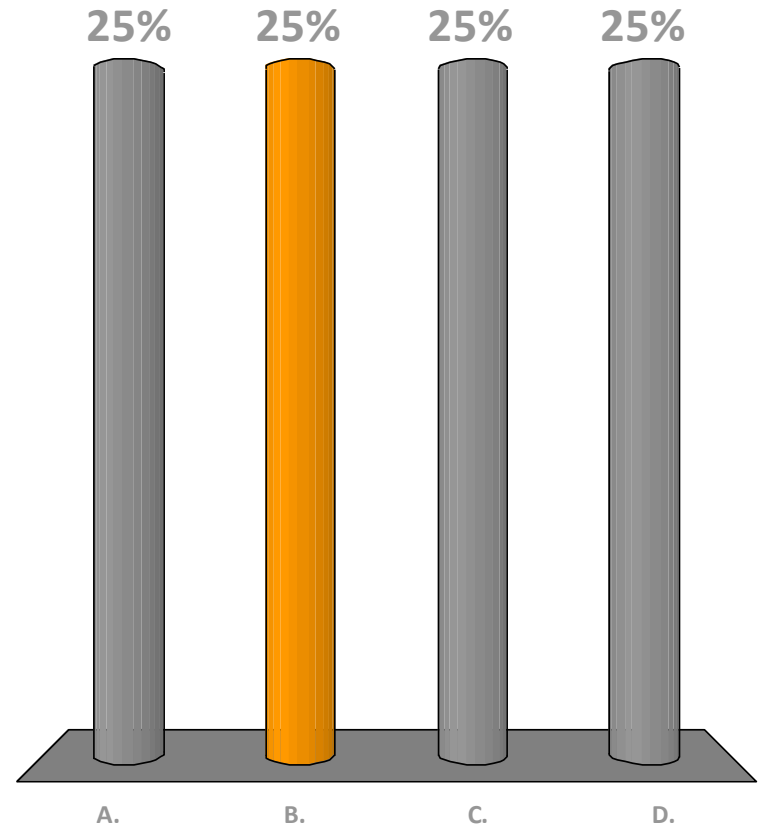
- **Response: 0**, Very rarely or never.
- **Rationale:** Upon discharge, Mr. W was continent of bowel and independent in toileting.

Discharge Assessment: Select OASIS-C2 Items

- **M1311.** Current Number of Unhealed Pressure Ulcers at Each Stage
- **M1313.** Worsening in Pressure Ulcer Status Since SOC/ROC
- **M1620.** Bowel Incontinence
- **M2005.** Medication Intervention

How would you respond to M2005. Medication Intervention?

- A. Enter Response **0**, No.
- ✓ B. Enter Response **1**, Yes.
- C. Enter Response **9**, NA.
- D. Enter a **dash (-)**.



M2005. Medication Intervention:

Did the agency contact and complete physician (or physician-designee) prescribed/recommended actions by midnight of the next calendar day each time potential clinically significant medication issues were identified since the SOC/ROC?

- **Response: 1, Yes.**
- **Rationale:**
 - There was one clinically significant medication issue identified by the RN at SOC. It was resolved in a timely manner using the required two-way communication.
 - No additional medication issues were identified during the episode of care.

Resources

- OASIS Educational Coordinators:
 - <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/OASIS/downloads/OASISeducationalcoordinators.pdf>
- OASIS Items & Quality Measures: Home Health Quality Reporting Program
 - HomeHealthQualityQuestions@cms.hhs.gov
- OASIS Items & Payment Policy: Home Health Policy Mailbox
 - HomehealthPolicy@cms.hhs.gov
- Data Submission & CASPER: QTSO Help Desk
 - Telephone: (800) 339-9313
 - Email: help@qtso.com
 - Web site: <https://www.qtso.com/index.php>